



## Customer Terms & Conditions

1. AFC will not be held responsible for any errors or omissions on the part of our suppliers.
2. All freight is at the customers expense unless stated otherwise.
3. All quotes are subject to exchange rate variations.
4. All quotes are valid for 14 days after submission, unless stated otherwise.
5. For cancelled or returned orders, re-stocking fee's may apply.
6. Most repairs come in at the estimated price, however this is not a "Fixed Price Quote" – Price may vary. We state this component is repairable but undertake repairs at your instruction and risk. By advising us to proceed you agree to pay for all work carried out prior to return of component (repaired or otherwise). Should you decide to discontinue repairs at any time, you are liable for costs incurred to the time of termination.
7. We do not store finished components. If you do not take delivery on completion storage charges will apply.
8. AFC does not perform dimension checks on fuel cells. Flexible fuel cells have a tendency to shrink over time and cells sent to AFC for repair that have shrunk may not be noticed by you until re-installation. Such shrinkage has not been caused by repair activities.
9. As part of the testing process, emergency floats and rafts are often tested to very high pressures. On occasions, these tests can result in the destruction of the part. All tests are performed at the risk of the customer.
10. Warranty on new items is as per the manufacturer's warranty. Warranty on AFC repairs/overhauls is 12 months.

\*\*\*End\*\*\*