



CUSTOMER TERMS & CONDITIONS

1. AFC will not be held responsible for any errors or omissions on the part of our suppliers.
2. All freight is at the customers expense unless stated otherwise.
3. For all credit card payments, the following fees apply
 - 1.35% fee applies to Visa
 - 1.45% fee applies to Mastercard
 - 1.95% fee applies to American Express
4. All quotes are subject to exchange rate variations.
5. All quotes must be signed and dated and are valid for 14 days after submission, unless stated otherwise.
6. **Important Notice to Customer:** Most repair and maintenance activities come in at the estimated price, however this **is not a "Fixed Price Quote"**. We state that this component is repairable but carry out repairs at your instruction and risk. In particular, work performed away from our workshop exposes additional risk factors to increased cost and delay which is to be at the customers' expense. By advising us to proceed, you agree to pay for all work carried out prior to return of component (repaired or otherwise). Should you decide to discontinue repairs at any time, you are liable for costs incurred to the time of termination.
7. We do not store finished components. If you do not take delivery on completion storage charges will apply.
8. AFC reserves the right to apply a 15% re-stocking fee to returned/cancelled orders.
9. AFC does not perform dimension checks to repaired fuel cells. Rubber fuel cells have a tendency to shrink over time and cells sent to AFC for repair that have shrunk may not be noticed by you until re-installation. Such shrinkage has not been caused by repair activities

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